



TO: Family/Friends/Visitors of Cathedral Square Assisted Living Residents

RE: Coronavirus/COVID-19 Update

Date: April 24, 2020

Greetings! It has become challenging in our SEVENTH update to find new ways to start these memos! ☺ We are thankful to be repetitive in saying our Assisted Living communities continue to be free of COVID-19 symptoms! We hope that your homes and the homes of your friends and family have continued to be COVID-19 free as well.

Kathrynn has continued to meet weekly with representatives from the Vermont Department of Health's Outbreak Recovery and Response team on Thursdays. They continue to support and commend us on all of the measures we are taking to keep our community as safe as possible. A large part of the conversation yesterday was pertaining to the Governor's "turning of the spigot" and slowly reopening the state to more business operation. This move forward is creating hope and positivity around everything the State of Vermont and we at Cathedral Square have done to protect each other, but we are very mindful that our communities are not in a position to relax on the current precautions. While we have watched the numbers in the state plateau with relief and gratitude, we also acknowledge that there is still a lot that is unknown. What we do know, is that our residents remain in the highest risk category should they be exposed to COVID 19 and that the Department of Health is discussing how Long Term Care facilities should continue to operate in light of the rest of the state starting to slowly reopen. We are hoping that Governor Scott and Commissioner Mark Levine will address this in some manner during their press conference today at 11 am.

We had about 9 family members join us on the Resident Connect Conference Line last week and invite anyone who has yet to participate in a call to join in. We realize that this separation from your loved ones is incredibly difficult and hope to have some input from the press conference tomorrow to discuss with all of you. The call is this afternoon at 12 pm, and can be accessed by **dialing 802.657.7475 and using the Access Code 0188047**. We found that the last two weeks' dialogue and Q&A has been really wonderful for keeping communication open and bringing questions and suggestions to our attention. Our thanks to everyone who has been calling in and sharing their feedback!

If there are updates that are shared during that time regarding services to residents and protocols for visitors, we will send out another update prior to next week's regular communication in order to keep everyone as up to date as possible. In the meantime, please be well and take care of yourselves. Stay home, practice diligent hand hygiene, and if you must leave your home, please wear a face covering and practice at least 6 feet of social distancing. We look forward to talking with you on the call!